

Discrimination is Against the Law

Illinois Cancer Specialists complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Illinois Cancer Specialists does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Illinois Cancer Specialists:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Monica Barrera, Phone (847)585-7035

If you believe that Illinois Cancer Specialists has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Monica Barrera, Compliance Liaison
1100 E. Woodfield Road, Suite 435, Schaumburg, IL 60173
Phone: (847)585-7035, Fax: (847)240-9093
Email: Monica.Barrera@usoncology.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Monica Barrera, Compliance Liaison for Illinois Cancer Specialists is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.