

<u>Pharmacy Mission:</u> To deliver on the promise of providing safe and patient-centered pharmacy care in an atmosphere of professionalism, compassion, and respect.

<u>Pharmacy Vision:</u> To improve the health and quality of life for all patients with expanded access to a high-quality specialty pharmacy.

Pharmacy Core Values: Individual Patient-Centered Care, Compassion, and Service

PHARMACY INFORMATION

Address: 1710 N Randall Rd, Suite 300, Elgin, IL 60123

Phone: 847-931-0909 Fax: 847-488-9596

Toll Free: 844-427-7054

Website: www.OurOnlyCareisYou.com

Hours of Operation:

Monday - Friday: 9:00 AM - 5:00 PM

Saturday - Sunday: Closed

ICS pharmacy will be closed on the following holidays:

New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, &

Christmas Day

AFTER HOURS SUPPORT

If you have any questions outside of our normal business hours, please feel free to leave a message on our confidential voicemail. Our team member will get back to you.

Our patients have access to medical and pharmacy support from our patient care specialists 24 hours a day, 365 days a year. Just dial our normal practice number 847 931 0909.

In case of an emergency, please call 911.